# Feature Name Update Ticket

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | UC\_OrderSystem002 | | | |
| **Use Case Name:** | Update Ticket | | | |
| **Created By:** | Richard Carroll | | **Last Updated By:** | Richard Carroll |
| **Date Created:** | 09/14/18 | | **Last Revision Date:** |  |
| **Actors:** | | Order System, Waiter | | |
| **Description:** | | Order System must update the ticket should the need arise | | |
| **Trigger:** | | Waiter sends an update request to the order system | | |
| **Preconditions:** | | 1. Ticket is in its starting state | | |
| **Postconditions:** | | 1. Ticket is in an updated state | | |
| **Normal Flow:** | | 1. Waiter sends an update request to the order system 2. Order system requests change parameters 3. Waiter gives relevant change parameters 4. Order system makes changes to ticket | | |
| **Alternative Flows:** | | 1. Waiter doesn’t give any relevant parameters (Normal flow step 3)    1. Order system warns water they must request valid changes    2. Program returns to Normal flow step 2 | | |
| **Exceptions:** | | 1. N/A | | |
| **Includes:** | | Modify Order(Waiter) | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | The Program displays text in the area’s native language | | |
| **Notes and Issues:** | | 1. N/A | | |